

Figure 1

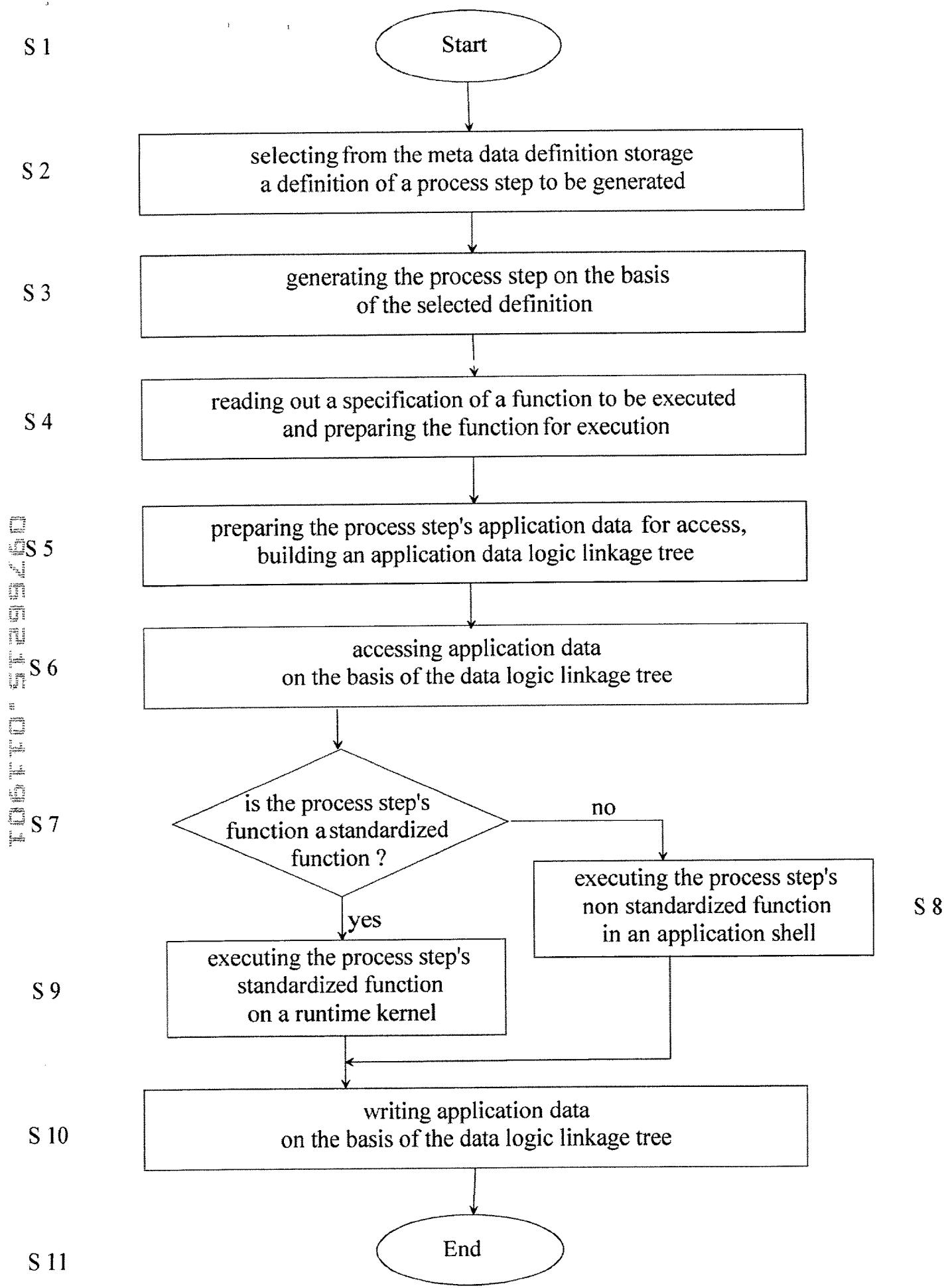


Figure 2

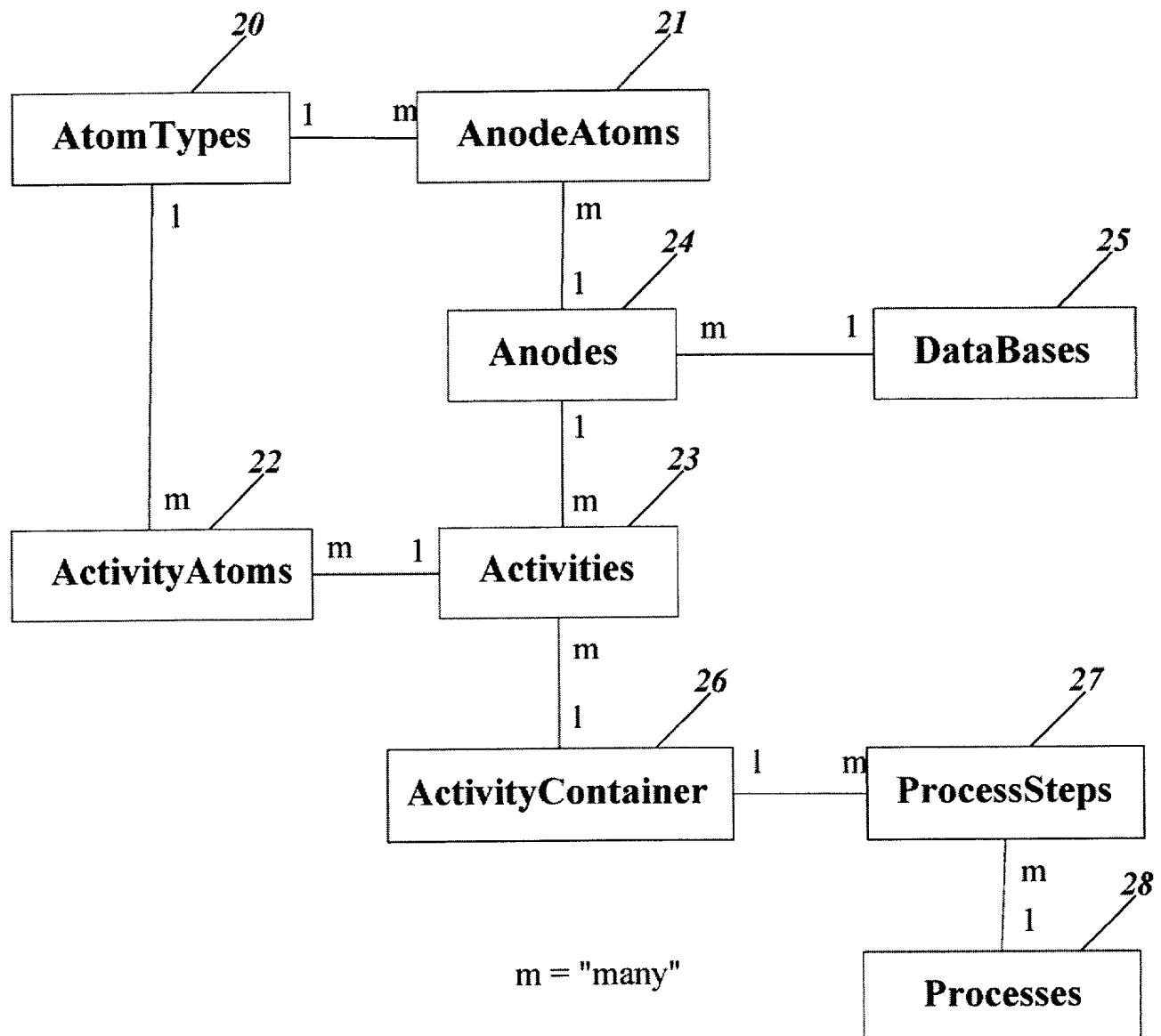


Figure 3

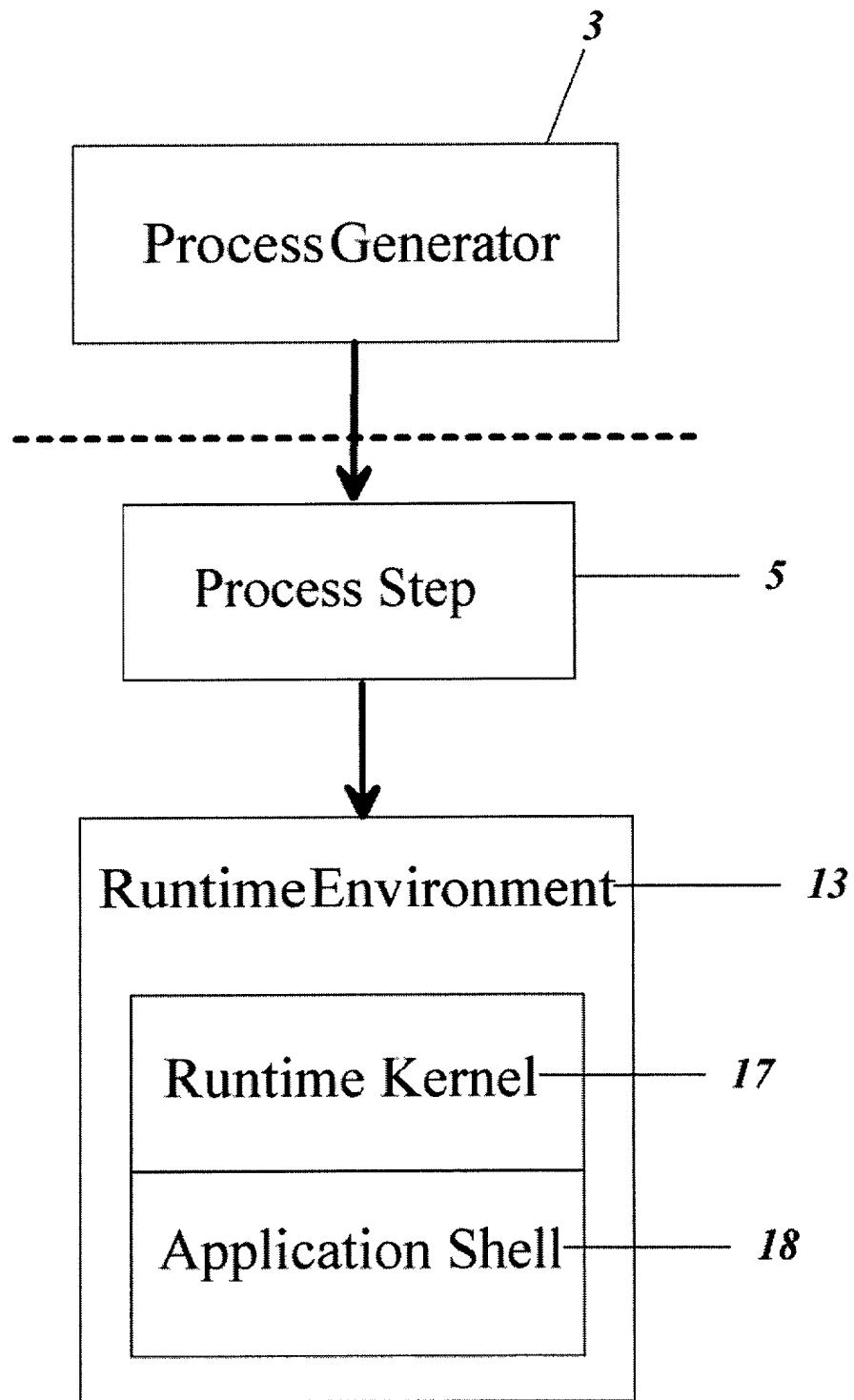


Figure 4

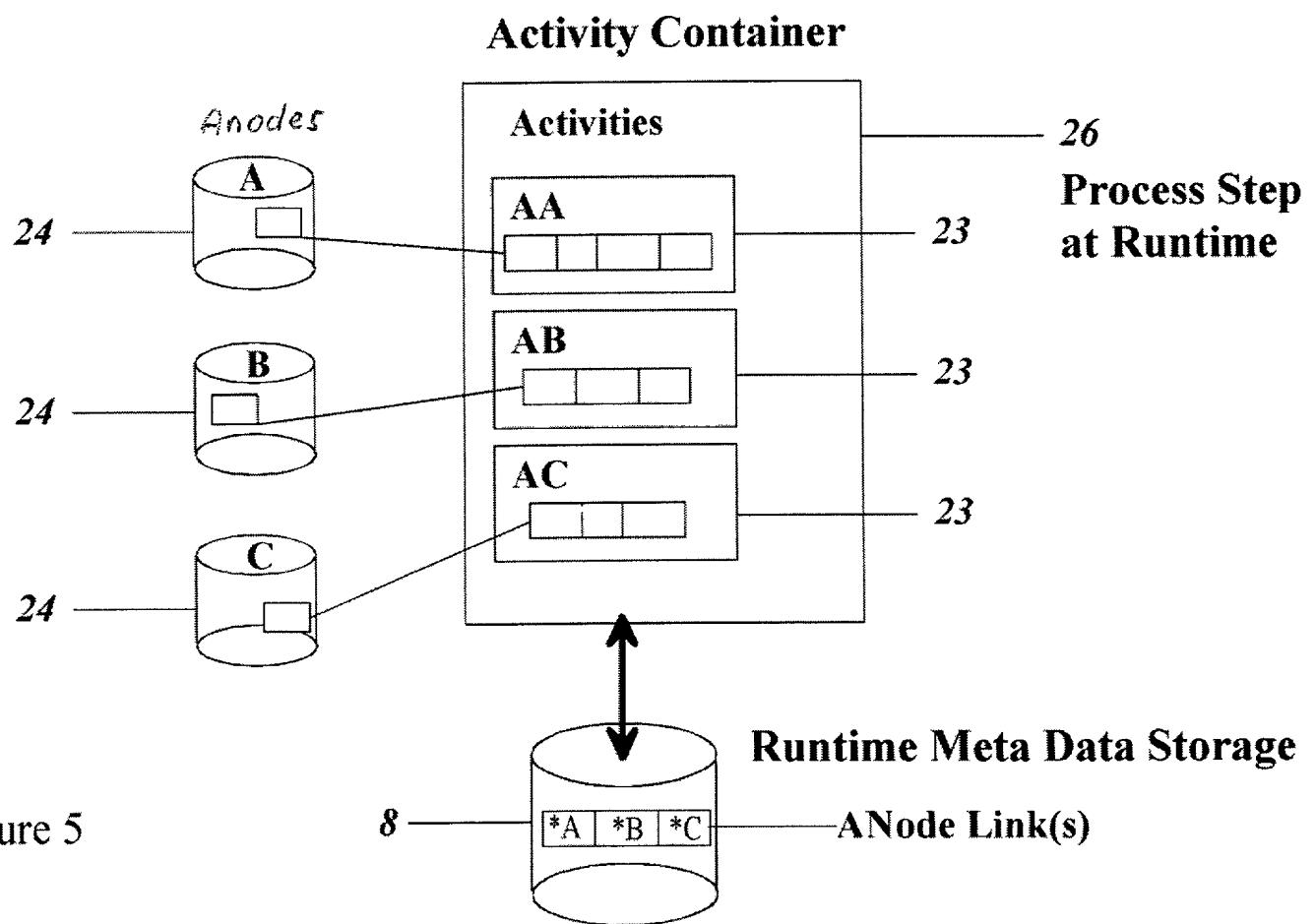


Figure 5

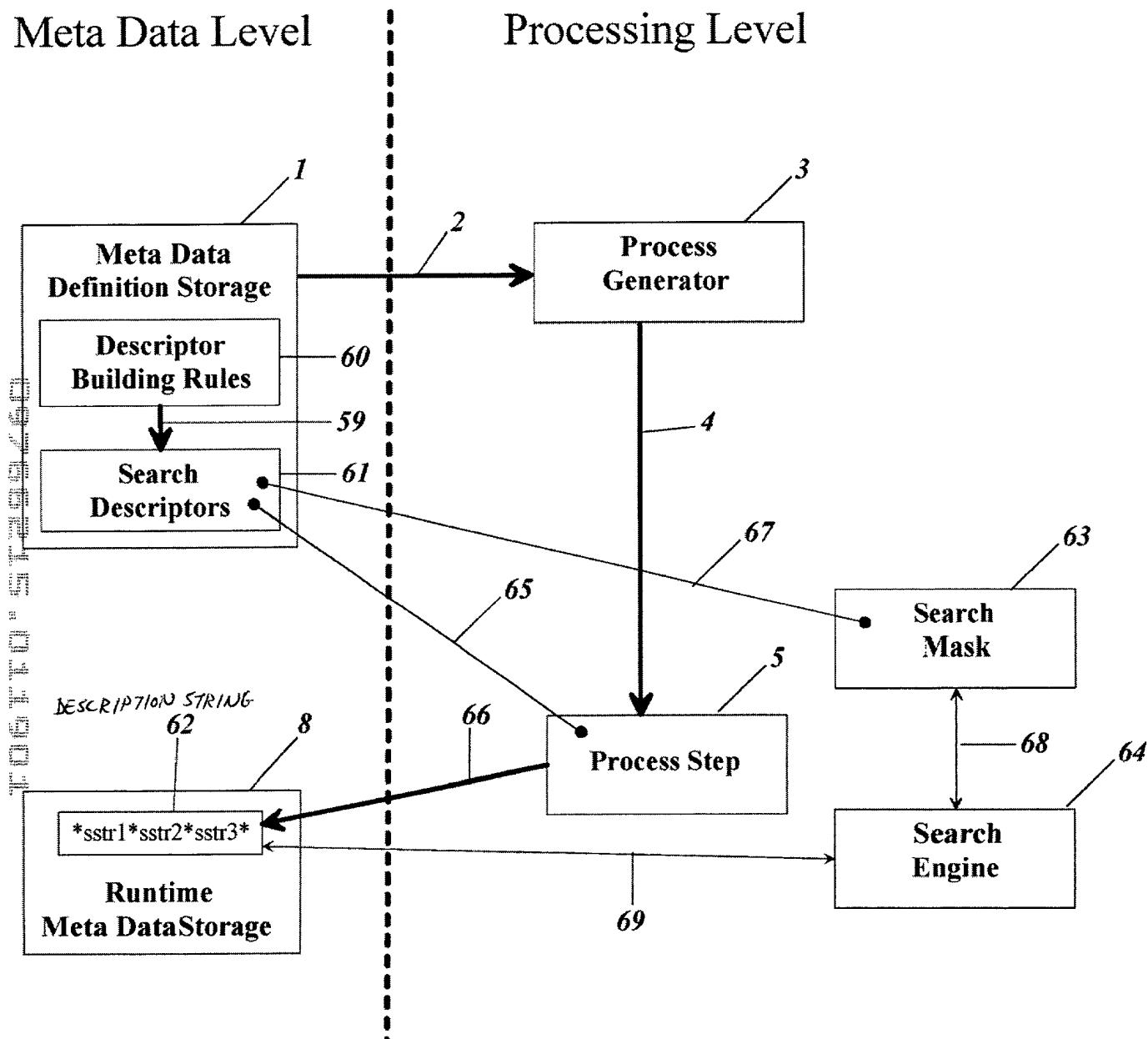


Figure 6

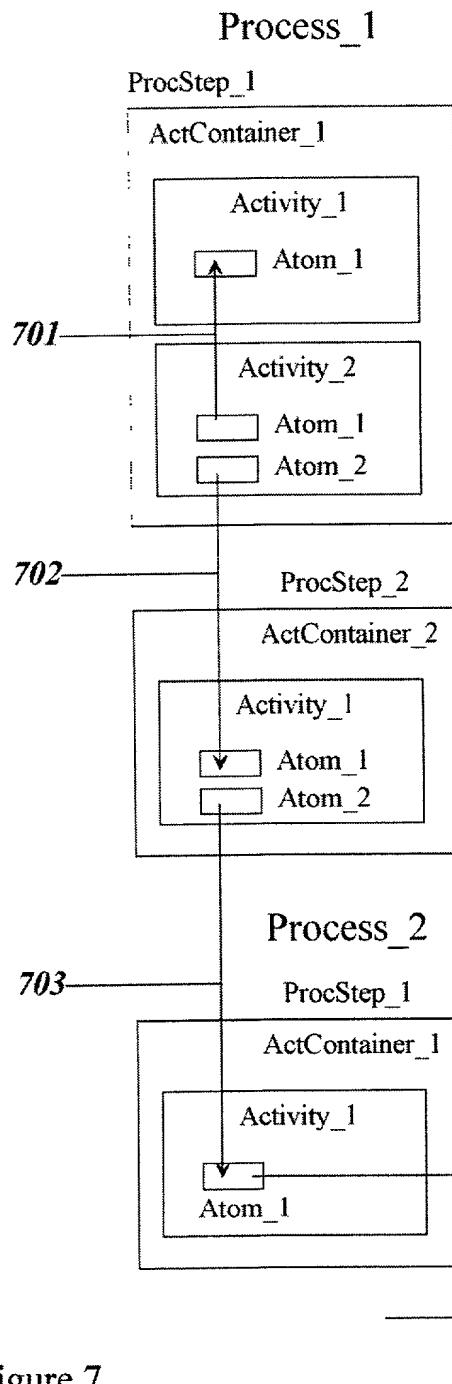


Figure 7

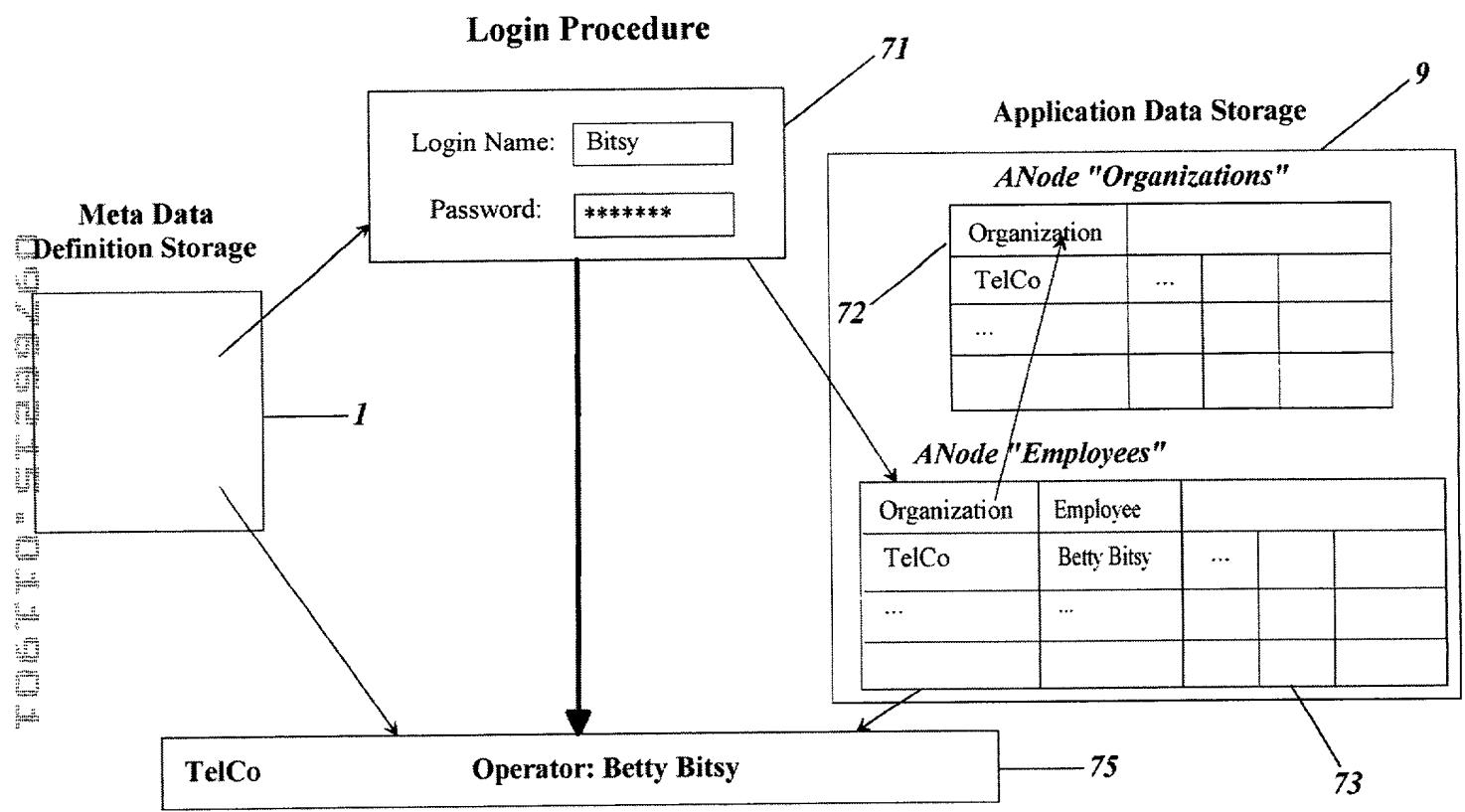


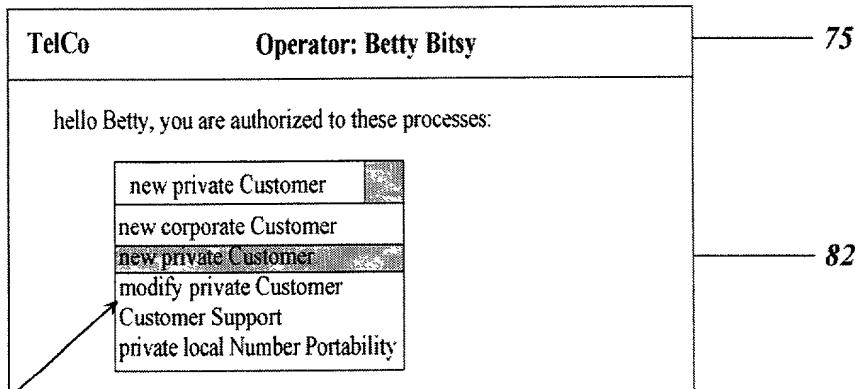
Figure 8

0 1 2 3 4 5 6 7 8 9

**Processes**

Process	Process Name
1	new corporate Customer
2	new private Customer
3	modify corporate Customer
4	modify private Customer
5	Customer Support
6	corporate local Number Portability
7	private local Number Portability

**Process Selection**



**Application Data Storage**

**ANode "Authorizations"**

Employee	Process			
Betty Bitsy	1			
Betty Bitsy	2			
Betty Bitsy	4			
Betty Bitsy	5			
Betty Bitsy	7			

80

81 9

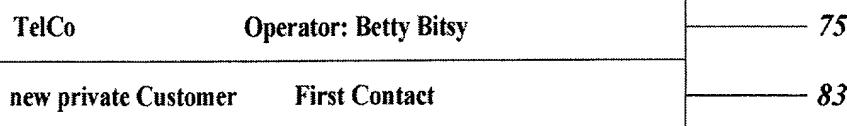


Figure 9

## MetaData Definition Storage

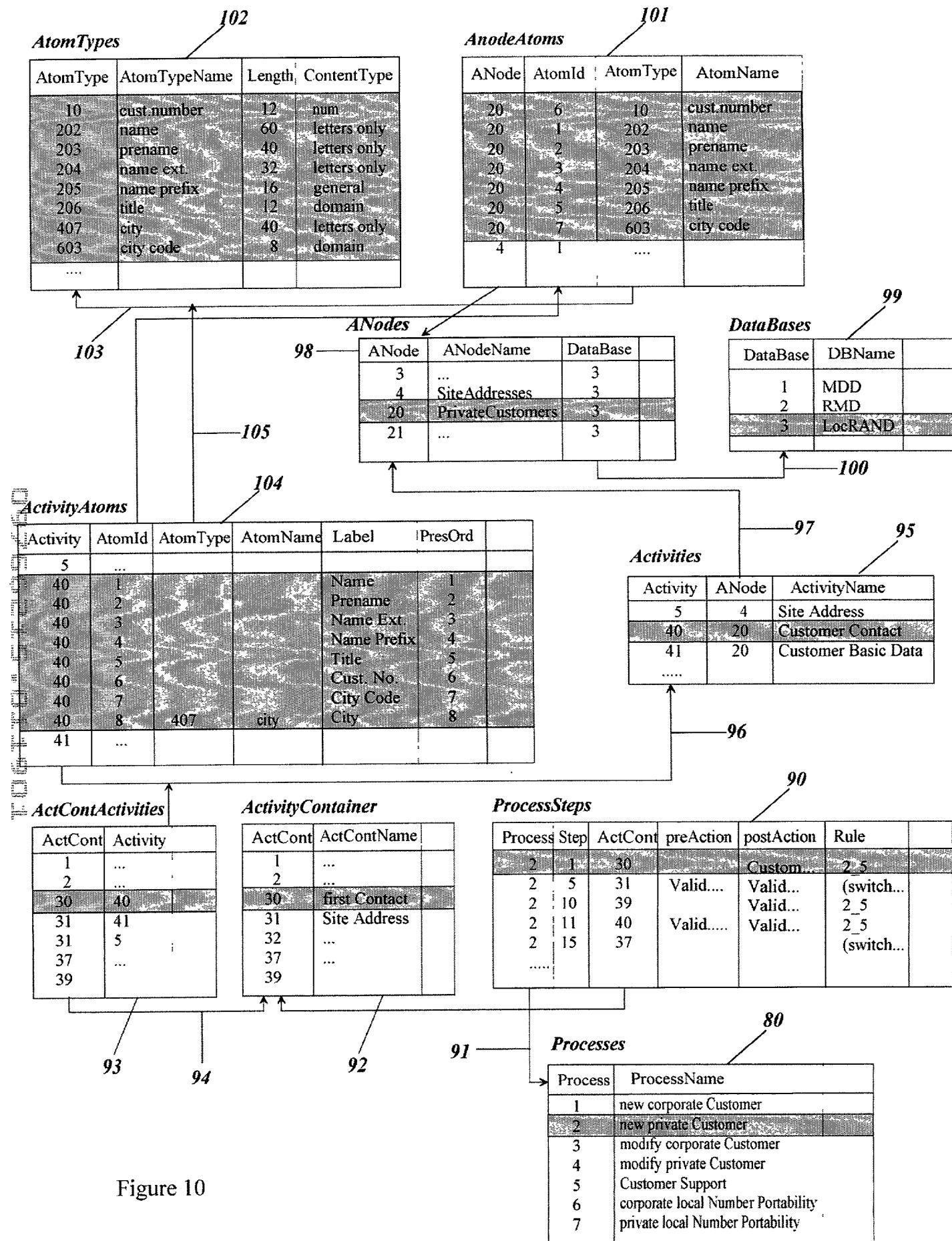


Figure 10

75

83

120

TelCo	Operator: Betty Bitsy				
new private Customer		First Contact			
<b>Customer Contact</b>					
name	Tester	prename	Ted	name ext.	<input type="text"/>
name prefix	<input type="text"/>	title	M.Sc.	cust. no.	<input type="text"/>
city code	089	<input type="text"/>	city	Munich	
<input type="button" value="Ok"/>			<input type="button" value="Cancel"/>		<input type="button" value="Help"/>

Figure 11

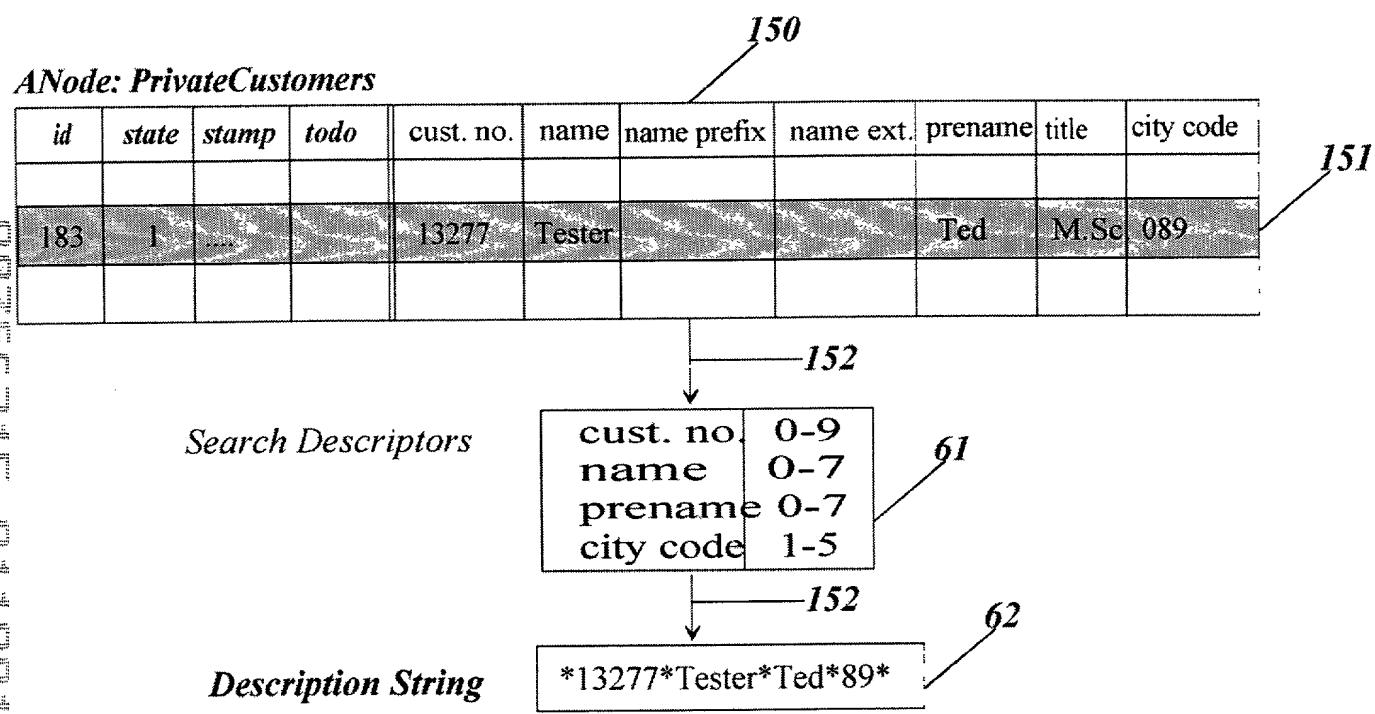


Figure 12